

Contact: Kristen Pence
Technology Partners 6000 Fairview Road
(704)553-1004 Suite 1575
www.imagineteam.com Charlotte, NC 28210



For Immediate Release: Wednesday, December 22, 2010

IMAGINE Software Announces New Version of Support Resource, IT-Assistant 2.0

Charlotte, NC – Technology Partners, Inc. (dba IMAGINE Software), a leading provider of medical billing technology, has launched IT-Assistant 2.0 (IT-A), the newest version of IMAGINE’s online client support system.

The IT-A 2.0 support portal was developed and built internally by IMAGINE software engineers as a web-based help desk for clients, providing a centralized environment to manage and analyze customer requests, track new product ideas, and to communicate suggestions for improvement. The new IT-A 2.0 features a variety of upgrades, including more efficient work tools with user-friendly design; easy accessibility to data for tracking purposes; and new export options available to view support requests. The system is compatible with Internet Explorer Version 8 or higher.

“The IMAGINE support process is constantly improving and adjusting to the evolving needs of our clients,” stated Chris Fitzgerald, client support manager for IMAGINE Software. “We have spent time and resources to completely revamp the IT-A system, ensuring that our team continues to provide IMAGINE users with the most advanced technical support resources available. We are committed to offering the highest level of customer service and this is the next step in adding value for our clients while supplying them with the tools they require to be successful IMAGINE users.”

About Technology Partners, Inc. (dba IMAGINE Software) and the IMAGINE system

Technology Partners, Inc. (dba IMAGINE Software), a Microsoft® Gold Certified Partner, has led the way in innovation of automated medical business management solutions for ten years with its flagship product, IMAGINEradiology™. A vast array of Microsoft-inspired tools and features allow IMAGINE 10™ to offer complete integration. The IMAGINE System has been heralded for its ability to streamline the billing/collections process, improve staff productivity and increase practice profitability with unsurpassed processes. IMAGINE offers its own Smart Imaging Technology, an Auto Coder feature, Appliance Processing, an EOB Reader, and Direct-To-Payer Claims Submissions, as well as electronic remittance. The IMAGINE team offers cutting edge products and services that are revolutionizing workflow automation for practices and billing offices. With the full support of its customers, leadership, and partners, TPI provides solutions that expand to accommodate the changing needs of today's medical practices. For further information, visit www.imagineteam.com.